



PATENT
Docket No.: 23453-035

RCE! 2700 \$

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE APPLICATION OF:
Michael ZIRNGIBL *et al.*

SERIAL NO.: 09/455,534

Group Art Unit: 2645

FILED: December 7, 1999

Examiner: M. Chow

FOR: SYSTEM AND METHOD FOR THE CREATION AND AUTOMATIC DEPLOYMENT OF
PERSONALIZED, DYNAMIC AND INTERACTIVE VOICE SERVICES, WITH
INTEGRATED INBOUND AND OUTBOUND VOICE SERVICES

Assistant Commissioner for Patents
Washington, D.C. 20231

RECEIVED

MAR 18 2003

TRANSMITTAL LETTER

Technology Center 2600

Sir:

Transmitted herewith for filing in the present application are the following documents:

1. Request for Continued Examination (RCE) Transmittal;
2. Amendment Accompanying Request for Continued Examination (RCE);
3. Petition for Two-Month Extension of Time (in duplicate);
4. Supplemental Information Disclosure Statement (in duplicate);
5. PTO Form-1449 (in duplicate) with references attached;
6. Check in the amount of \$1,160.00; and
7. Return postcard.

Our check for \$1,160.00 is enclosed covering any required fees. In the event any variance exists between the amount enclosed and the Patent and Trademark Office charges, please charge or credit the difference to our Deposit Account 50-0311, Reference No. 23453-035. A duplicate copy of this letter is enclosed for that purpose.

If the enclosed papers are considered incomplete, the Mail Room is respectfully requested to contact the undersigned at (703) 464-4800.

Date: March 14, 2003

Respectfully submitted,

Bradford C. Blaise

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